

QUALITY POLICY STATEMENT

Ridge and Partners LLP (Ridge) is committed to ensuring appropriate quality management systems and processes that enable the delivery of our services to the highest standard and ensure our Clients satisfaction. Certification to ISO 9001:2015 is held across all Ridge offices.

Our vision is to redefine excellence in the built environment. Delivering on aspirations through unwavering quality, ingenuity, and partnerships that create lasting impact.

We are committed to continuous improvement and have established a robust Quality Management System (QMS) which provides a framework for continuously measuring and improving quality performance. Our QMS meets not only the requirements of ISO 9001:2015, but it also meets other relevant statutory and regulatory requirements, including compliance with the NSI Quality Schedule FRAQS123.

It is Ridge policy to:

- Ensure that our clients' needs and expectations are identified and fulfilled, through our customer care programme and feedback is acted upon to continually improve.
- Provide a high-quality service that conforms to statutory and regulatory requirements.
- Ensure that our employees are aware of and adhere to the requirements of the QMS.
- Ensure that all employees are appropriately qualified and competent to conduct all work undertaken on our behalf and have the opportunity to develop further.
- Review our QMS at planned intervals to ensure its effectiveness and achieving its policy objectives.

- Foster a culture of continual improvement and ensuring that projects have audited processes that are adhered to and where applicable, executed with technical accuracy.

Signed:



Position: Senior Partner

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